

Sound Advice

Total Hearing
A DIVISION OF NORTHSIDE ENT
SOLUTIONS

Summer 2007

317.705.2700

Office News!

We've moved into our new office and many of you have already been to see us. For those of you who haven't stopped by yet, we look forward to seeing you soon! We would like to let everyone know that Katrina Agung, our audiologist from "down-under," has returned to her home in Sydney, Australia. While we will miss Katrina, we would like to introduce our newest audiologist, Jennifer Kees. Jennifer was previously a clinical supervisor in audiology at Ball State University, and will be working in our Avon office on Mondays, Wednesdays and Fridays and at the Northside office on Tuesdays and Thursdays. Welcome Jennifer!

Congratulations!

We have a winner! Brian P. suggested the winning name for our "Name the Newsletter" contest. "Sound Advice" will be published quarterly and will be full of new and useful information for you. Thanks to everyone who submitted a suggestion for the newsletter's name!

Clean and Check Hours

Total Hearing Solutions' Audiology Assistant, Whitney, has walk-in hours available every week at the Northside office for patients who would like their hearing aids cleaned and checked. **The hours are Mondays 1:30-4:30 p.m., Wednesdays 12:00-3:00 p.m., and Fridays 8:30-11:30 a.m.** We encourage our patients to come in during our walk-in clean and check hours on a regular basis (every 3-6 months) to ensure that your hearing aids are functioning properly. Whitney can also show you how to best clean your hearing aids at home if you need a refresher. And just a reminder, if you would like your hearing aid program to be adjusted, you will need to call the office at 317-705-2700 and speak with Teresa to schedule an appointment.

Dry and Store

Do you have problems with moisture in your hearing aids? Is the small dry aid kit given to you at your hearing aid dispensing not taking care of the problem? Moisture can cause your hearing aids to become intermittent, or stop working all together. A Professional Dry and Store is an option. The Dry and Store is an easy to use electric drying chamber that uses heat and a specially designed desiccant brick to absorb moisture from your hearing aids. It also contains a germicidal lamp that sanitizes the hearing aid at the same time. You can obtain a Professional Dry and Store from our office at a cost of \$165 or a Global Dry and Store (a smaller unit) at a cost of \$110. The moisture absorbing desiccant bricks last 1-3 months depending on the season. Replacement desiccant bricks are available for \$5 a piece.

Extended Hearing Aid Warranties

Many of you ask your audiologist what to do when your hearing aids are no longer under warranty from the manufacturer. All hearing aids purchased at Total Hearing Solutions come with a 2 year repair and loss/damage warranty from the manufacturer. After the initial warranty is expired or you've used your one time loss/damage claim there are several options for additional coverage. You can insure your hearing aids through an outside hearing aid insurance company (such as ESCO) or you can ask your insurance representative if hearing aids are covered for loss under your homeowner's policy. Please note that once hearing aids are over 5 years old, they are repaired at a higher cost and with a shorter replacement warranty.

Total Hearing

A DIVISION OF NORTHSIDE ENT

SOLUTIONS

12065 Old Meridian Street
Suite 200
Carmel, IN 46032
USA

10% OFF Dry & Store Special!

Keep your instruments moisture free throughout the summer. The Dry and Store Professional and Global units are on sale now through the end of June. Call to reserve yours today! **Sale price: \$148 Professional \$99 Global**



Complete Hearing Health Care®

For those of you considering a new hearing aid purchase, we'd like to let you know that there are several good reasons for purchasing a new hearing aid through Total Hearing Solutions. We now offer a Complete Hearing Health Care® package with any hearing aid purchase. Complete Hearing Health Care® provides you with a complete range of services at no additional cost. This includes quarterly cleans and checks of your hearing aids, yearly audiometric screenings, yearly hearing aid evaluations, two year warranties on repairs and loss/damage, and batteries provided to you for the life of your hearing aids. And, should you relocate, the package is transferable! It's our goal to ensure you are satisfied with your hearing aids AND your hearing health care; the Complete Hearing Health Care® package helps us do just that!